

MV Kelly Ltd Quality and Continual Improvement Policy Statement

This statement of MV Kelly Ltd Quality and Continual Improvement Policy is to be displayed, or made available, at all workplaces including sites and the company's head office: 151 Cranmore Boulevard, Solihull, West Midlands, B90 4LN.

The company reserves the right to alter the QMS at any time in the furtherance of efficiency and the provision of quality service to the company clients in accordance with the evolution of company objectives. All changes will be recorded as per the amendment procedure.

It is the policy of the Directors of MV Kelly Ltd, to invest in the development of management quality, process suitability, resource capability and customer response in order to guarantee quality Policy.

To advance the Company's quality objectives the company has designed, developed and implemented their QMS for compliance with ISO 9001:2015. This system is designed to assist in the achievement, of corporate objectives. Other quality objectives are driven by the company's initiative.

The QMS is subjected to both internal and external audits as per the audit schedule.

It is the policy of the MV Kelly Ltd Directors, to continually improve the Company's activities in:

- Meeting contractual obligations and product
- Achieving realistic expectations of customer satisfaction
- Seeking to improve upon industry best practice
- Continuously improving internal performance levels as defined by Customer Satisfaction.

Signed on Behalf of the Board of Directors



Steve Sargent (SHE Director)

Date: April 5th, 2024